2011 IN REVIEW
2011 was a difficult year for Wayne State University as we faced a serious financial situation that impacted every school, college and unit on campus. While we made the necessary reductions to stay in line with our new fiscal reality, we never lost sight of the most important part of what we do: providing exceptional library service to the faculty, students and staff of Wayne State University. The Library System is built on exceptional service, excellent resources and a culture of collaboration that drives innovation. Despite the challenges we’ve faced, we will regroup and continue to move forward toward our goals.

Last fall, the University Libraries reorganized into two newly shaped units, User Experiences and Collection Management and Discovery Services. User Experiences works to reemphasize putting our users at the center of what we do. Collection Management and Discovery Services provides oversight for all aspects of collections management and access, including developing state of the art search, retrieval and storage systems for our resources in all formats. This new structure will allow us to focus on our mission and continue the culture of providing the outstanding service for which we are known.

Wayne State’s financial situation also mandated changes that required us to rethink how we provide students in the School of Library and Information Science (SLIS) with the skills they need to become superb information professionals. SLIS continues to enroll students in both online and on campus courses while it consistently reviews and revises the curriculum to reflect today’s information needs. Over 60 percent of the SLIS student body now consists of online students, with students from 40 states and Washington, D.C. SLIS is also working to maximize its partnerships with Detroit’s important cultural institutions – many of which are within walking distance of the School’s home base in Kresge Library. We recognize the importance of our unique, urban location and want to do all we can to take advantage of it.

Today, more than ever, the world runs on information, and the Wayne State University Library System reaffirms our commitment to linking information with those who need it. As the global amount of information and data continues to grow at breakneck speeds, we will work to translate it into the knowledge that fuels teaching and learning at Wayne State University.
In 2011, Dr. Mark Spasser joined the Library System staff as the director of the Vera P. Shiffman Medical Library. In his role as director, Spasser provides leadership for the Shiffman Medical Library and works closely with the Wayne State Medical School to ensure a university-wide collaboration that will enhance teaching and learning.

“Mark Spasser has an understanding of the medical research field as well as medical education and he adds significant new expertise in both areas,” said Dean Sandra Yee. “We are pleased that he joined us at an exciting time in the Wayne State University Libraries and Medical School.”

Mark Spasser brings to Wayne State more than two decades of library experience. He most recently served as the director of research services and medical library services at the Josey Health Science Library at Palmetto Health in South Carolina, a teaching hospital affiliated with the University of South Carolina School of Medicine, where he was responsible for providing leadership, developing and implementing library policies and planning and setting goals for library services. Previous to his position at Palmetto Health, Spasser served as the head of education and information services at the Medical College of Georgia and held a variety of faculty and librarian positions throughout the Midwest and Europe.

Spasser earned a bachelor’s degree in psychology from the University of Missouri and a master’s degree in library and information science from Dominican University. He completed his doctorate degree in library and information science at the University of Illinois at Urbana-Champaign, where his dissertation concentrated on computational workspace coordination.
In 2011, the Wayne State University Library System, in partnership with the Smithsonian Institution’s Freer Gallery of Art, made significant progress on an innovative website that will allow the exploration of the Peacock Room, an opulent London dining room that was originally designed by architect Thomas Jeckyll for British shipping magnate Frederick Leyland, and later painted by American expatriate artist James McNeill Whistler.

Leyland originally wanted a place to showcase his blue and white Chinese porcelain collection in his home so when Whistler redecorated the room in 1876 and 1877 as a “harmony in blue and gold,” he was inspired by the delicate patterns and vivid colors of the Chinese porcelains. Their slick surfaces, however, did not appeal to Charles Lang Freer, who purchased the Peacock Room in 1904, where it was taken apart and reinstalled in an addition to Freer’s house in Detroit. In his Detroit mansion, Freer filled the shelves with ceramics that he had acquired from Egypt, Iran, Japan, China and Korea.

Set to launch in 2012, The Story of the Beautiful website will connect virtual tours of the Peacock Room to places and faces associated with its dynamic, cosmopolitan history. Users will be able to learn more about the objects that the Peacock Room has contained as well as use accompanying timelines and maps to browse the collections and learn more about their connection and chronologically and geographically complex networks of cultural interchange.
A reception was held in October at the Arthur Neef Law Library for the dedication of the new Law Faculty Scholarship Display Case in honor of Georgia A. Clark, former director of the Law Library from 1976-2008. Wayne State Law School Dean Robert Ackerman, in conjunction with members of the Law School faculty, worked with the Neef Law Library to come up with a tribute to Georgia Clark for her many years of service to the Law Library and Law School. Located in the first floor reading room of the Arthur Neef Law Library, the case will showcase Wayne State Law School faculty’s ongoing contributions to legal scholarship.
AFT EDUCATION DIGITAL COLLECTION LAUNCHED

The Walter P. Reuther Library and the Wayne State University Library System launched the American Federation of Teachers (AFT) Antecedents to Education Reform Historical Collection, a remarkable digital text collection of nearly 30 years of historical records dealing with United States public education reform, tenure and academic freedom for teachers, civil rights, collective bargaining and public employee unionism.

“This collection is a one-stop shop for researchers looking at education and public employee unions,” said Dan Golodner, American Federation of Teachers Archivist at the Walter P. Reuther Library. “By having it available digitally, researchers have instant access to historical content about education reform programs without traveling to an archive or spending days waiting for documents to arrive from school boards or school unions.”

Highlights of the growing AFT collection include documentation about the “Toledo Plan,” the first Peer Assistance Review program started in 1981 and modeled throughout the country since its inception, the Professional Education Program from Pittsburgh and Dade County Shared Decision Making program. The collection has documents from the national AFT headquarters and various AFT locals, as well as personal papers from AFT leaders. The site also contains speeches from AFT presidents and AFT policy and reports on education reform that supported various education initiatives during the 1980s and early 1990s.

The digital AFT collection is only a subset of the physical collection housed at the Reuther Library, which includes AFT historical documents dating back to the 1910s from 30 affiliate locals and state federations, and over 70 personal collections. For more information, or to access the entire collection, contact Dan Golodner at ad6292@wayne.edu or 313-577-8988.
In September, SLIS proudly celebrated 50 years of archival administration education at Wayne State with a visit from Archivist of the United States, David Ferriero. SLIS faculty, staff, students, alumni and archival professionals from across metro Detroit gathered to hear remarks from Ferriero that emphasized the importance of archives in American democracy. Noting Thomas Jefferson’s words, “Information is the lifeblood of democracy,” Ferriero described the mission and collection of the National Archives and Records Administration and also shared some of its challenges as he leads it further into the electronic age. During his remarks, Ferriero commended Professor Emeritus Phil Mason, founder of the Archival Administration program at Wayne State, and congratulated the university for rigorously preparing students for professional archival positions.
BOOKSTOCK SCHOLARSHIPS ANNOUNCED

In May, Wayne State's School of Library and Information Science announced scholarships for students enrolled in the university's new Urban Librarianship Graduate Certificate Program. The 15-credit certificate program, which is the first of its kind in the nation, was approved in January 2011 by the Wayne State Board of Governors.

New scholarships were funded by Bookstock: Used Book & Media Sale, a community service project that uses proceeds from the sale of gently used books and other media to support education and literacy projects throughout Metro Detroit. Bookstock representatives, along with contributing partners Gardner-White Furniture and Wallside Windows, presented checks to the university and announced their commitment to annual scholarships during the event. Three students were selected to receive the scholarships to help finance their education and support their commitment to the community, literacy and urban librarianship.

“The Urban Librarianship Graduate Certificate Program provides students with the education and practical experience necessary to effectively serve library patrons with diverse economic, social and cultural needs,” Yee said. “We are grateful for Bookstock’s commitment to provide scholarships to deserving students who are dedicated to making a difference.”

In addition to the Bookstock scholarships, two new endowed scholarships were created by alumni Paulette Groen and Michael Wells. Jean Spang, widow of long-time Wayne State librarian Lothar Spang, also established a scholarship in honor of her late husband to support an incoming graduate student with an economic hardship. With 2011’s new additions, SLIS now administers 26 scholarships.
STATISTICS
2011

TOTAL VOLUMES 4,029,593

VOLUMES ADDED GROSS 13,260
CURRENT E-SERIAL TITLES PURCHASED 42,381
NUMBER OF E-BOOKS 699,369

WEB SITE HITS 1,331,391

DATABASE SEARCHES 3,295,017
FULL-TEXT ARTICLES DOWNLOADED 2,336,918

ANNUAL EXPENDITURES $20,525,392
ANNUAL JOURNALS EXPENDITURES $6,304,815
ANNUAL MONOGRAPH EXPENDITURES $866,993
TOTAL MATERIALS EXPENDITURES $9,014,339

NUMBER OF ILL ITEMS LENT 38,919
NUMBER OF ILL ITEMS BORROWED 37,801

GATE COUNT FOR ALL LIBRARIES 2,216,905
MAPS 56,349
INSTRUCTIONAL SESSIONS 385

REGULAR CIRCULATIONS 111,284
RESERVE CIRCULATIONS 66,453
CAMPUS DOCUMENT DELIVERY ITEMS PROVIDED 19,601

FILMS AND VIDEO 30,848

HOURS SPENT CONNECTED TO PUBLIC COMPUTERS 678,149
NUMBER OF LOGINS TO PUBLIC COMPUTERS 705,986
Fall 2011 marked the launch of a Library System social media initiative to connect with our users via Foursquare and Twitter. With already impressive numbers of check-ins and retweets, the Library System’s presence in the world of social media has already allowed us to respond to user questions and concerns, get feedback from students and faculty and share library news, events and happenings.

Check in or friend us on Foursquare: Wayne State Libraries
Follow us on Twitter: @waynestatelib
2011 RETIREES

Nanieta Blackwell 24 years
Joan Boocker 46 years
Pamela Byrd 33 years
Duryea Callaway 23 years
Donald Cowan 34 years
Bonnie Elbode 19 years
Thomas Hire 39 years
Philip Laronge 35 years
Joan Price 24 years
Judith Schaub 42 years
Denise Taylor 42 years
Deborah Tucker 24 years
Veola Walker 32 years
Betty Wiggins 59 years
Candice Williams-Pryor 33 years

After nearly 44 years of service to Wayne State University, Gary Rivard was slated to retire at the end of 2011. Unfortunately, Gary passed away unexpectedly in July, leaving behind a host of friends as well as his family at the Arthur Neef Law Library. A well-attended memorial took place in October at the Law Library.