As I reflect on all we have accomplished over the past year, I’m struck by the major role that collaboration and partnerships have played in our success. We could not have accomplished all we did without our collaborators!

We continue to be active partners with the WSU Student Senate. Working with them, we have made updates and renovations in the David Adamany Undergraduate Library, answering the needs expressed by students. We have become regular partners in Student Senate meetings, and we continue to seek student feedback through those meetings and through student surveys — and we’re not done yet! Watch for more improvements to our student spaces and services in 2016.

Our collaborations with faculty — such as publishing a student-led journal with School of Medicine students and the Faculty Development series offered by our scholarly communications team — took place not only at Wayne State University, but also reached beyond campus. We brought in other partners to host multi-institutional exhibits, events and library-related conferences on campus. On an even larger scale, our involvement in the Digital Public Library of America (DPLA) has allowed us to partner with several other Michigan universities and the Library of Michigan to provide broader access to digital materials to students, faculty and scholars across the country. In fact, the collaboration was so successful that the DPLA is using our partnership as a model for new service hubs that are being implemented across the United States.

An important universitywide collaboration in 2015 was the Provost’s Task Force on Sustainable Library Acquisitions Funding. Comprised of a team of Wayne State faculty members, the group worked diligently to develop recommendations that will allow the libraries to establish sustainable funding for resources. I am pleased to report that in June they provided the provost with a list of six long- and short-term recommendations.

The first suggested that library acquisitions funding be added to the central university budget so that annual increases in costs for journals would be considered a university priority, similar to what is done for increases in utility costs. Other recommendations included an annual review of all journals, especially those whose annual increases were well beyond normal inflation rates, which averages around six percent each year; adding library acquisitions as an option for the faculty/staff annual campaign; additional use of open-access publishing options; adjustment of the student services fee allocations; and consideration of funds from the spring/summer revenue allocations.

The provost not only personally received the task force report, but has also sought approval from Wayne State President M. Roy Wilson to add library acquisitions funding to the central university budget. The president has indicated that he is in favor of this funding strategy and has asked the provost to work with the budget office to develop a plan to begin this funding in fiscal year 2017.

As you read through this annual report, you’ll see that the libraries are actively involved in all areas of the university. Not only do we work together to provide resources, but we collaborate and learn from each other in order to enhance the entire experience for all library patrons.

Dean Sandra G. Yee
GANDHI SPINNING WHEEL COMES TO UGL

In partnership with Wayne State’s Center for the Study of Citizenship and The Henry Ford, the libraries exhibited one of Mahatma Gandhi’s portable spinning wheels as part of the Wayne State University Civic Festival. The annual fall festival celebrates Wayne State’s diverse student body and promotes global citizenship.

Given to The Henry Ford in 1941, the spinning wheel was displayed in the David Adamany Undergraduate Library’s atrium, with representatives from The Henry Ford on hand to demonstrate for onlookers. The special collections team built a robust exhibition around the wheel’s visit, featuring monographs depicting the life, political philosophy and spirituality of Mahatma Gandhi. A portrait of Gandhi that normally hangs in the Undergraduate Library lounge was temporarily displayed alongside the exhibit.

LIBRARIES DEBUT FACULTY DEVELOPMENT SERIES

In the fall, librarians Mike Priehs and Veronica Bielat debuted the Faculty Development Series, informal monthly workshops designed to teach faculty more about using library resources and services that support scholarly impact, publishing and teaching. The series included sessions on research impact, open access, research data services, fair use and copyright, and open educational resources.

One of the most well-attended sessions featured the libraries’ special collections, where the special collections team held discussions about discovering and using special collections for research and coursework. Participants also were able look at and handle rare and valuable items from the libraries’ vault. Building on the success of the inaugural series, more sessions are planned for 2016. To make a topic suggestion for a future faculty workshop, contact Mike Priehs at du6365@wayne.edu
**REUTHER LIBRARY PAYS TRIBUTE TO FOUNDER PHILIP P. MASON**

In August, more than 150 people attended a tribute to Philip P. Mason, founder of the Walter P. Reuther Library and distinguished professor emeritus at Wayne State University. Mason offered recollections on his long career, including his 30 years as director of the Reuther Library and his service as president of three different archival associations, including the Michigan Archival Association and the Society of American Archivists (SAA). Three of Mason’s former students and colleagues provided remarks at the event: Warner Pflug, past director of the Reuther Library; Kathleen Roe, director of operations at the New York State Archives and president of SAA; and Frank Boles, director of the Central Michigan University Clarke Historical Library and past president of SAA. A portrait of Philip Mason was unveiled at the event and will be hung in the Reuther Library in his honor.

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**DIGITAL COMMONS GREAT LAKES USERS GROUP REGIONAL CONFERENCE HELD AT UGL**

The Wayne State University Libraries hosted July’s 2015 Digital Commons Great Lakes Users Group (DC + GLUG) in the Undergraduate Library’s Bernath Auditorium. The two-day event brought attendees from the surrounding states and beyond together to discuss topics from outreach and implementation to innovation and assessment.

DC + GLUG is a regional conference — first held in 2012 at Grand Valley State University — for users of bepress’s Digital Commons institutional repository software and repository-hosting institutions. The 2016 conference will take place at the State University of New York-Brockport.

**GHANA SUPREME COURT JUSTICE VISITS LAW LIBRARY**

In May 2015, three judges from the Republic of Ghana completed master of law degrees in U.S. law for foreign students and lawyers at Wayne Law. Launched the previous year, the goal of the program is to prepare international students for careers in which a solid grounding in the U.S. legal system is desirable, whether that career is in government, business, academia, the judiciary or private practice.

The Supreme Court of Ghana sponsored three judges in the inaugural class. As part of their required curriculum for this program, the judges were required to take the Access to Justice Seminar, which examines the history, policies, practices and laws that demonstrate how the U.S. government works. Wayne State law librarians and staff provided research and academic support during the seminar and created several learning opportunities that enhanced the students’ understanding of the U.S. legal system. For example, they coordinated a visit to observe proceedings in the Michigan Court of Appeals and arranged for a special audience with Judge Elizabeth Gleicher.

At the end of the academic term, Chief Justice Georgina Wood of the Ghana Supreme Court visited the Law School to learn more about the program first hand. Her visit included a tour of the Arthur Neef Law Library and a presentation on library resources and student support, followed by a discussion centered on electronic legal resources. Following the Chief Justice’s visit, the court renewed its commitment to support enrollment of Ghanaian judges in the U.S. law program.

**WAYNE STATE UNIVERSITY LIBRARIES ANNUAL REPORT 2015**
SHIFFMAN MEDICAL LIBRARY HOSTS “AND THERE’S THE HUMOR OF IT” TRAVELLING SHAKESPEARE EXHIBIT

Throughout October and November, the Shiffman Medical Library hosted “And There’s the Humor of It: Shakespeare and the Four Humors,” a traveling exhibit from the National Library of Medicine that explores the four humors and their influence in Shakespeare’s plays.

The now-discarded theory of the four bodily humors — blood, bile, melancholy and phlegm — pervades the plays of William Shakespeare. In his time, the four humors were understood to define people’s physical and mental health, along with their personality. Carried by the bloodstream, the four humors bred the core passions of anger, grief, hope and fear — the emotions conveyed so powerfully in Shakespeare’s comedies and tragedies.

The exhibition kicked off with an opening celebration that featured remarks from Eric Ash, associate professor in Wayne State University’s history department, who provided a brief overview of humoral medicine as it was understood in early modern Europe around the time of Shakespeare.

eFAIR INTRODUCES USERS TO DIGITAL RESOURCES AND NEW INNOVATIONS

In February, the Wayne State Libraries held the first-ever eFair, a library service expo that introduced users to some of the libraries’ major digital, online and e-resources as well as new innovations in technology. Visitors tested the Wayne State Campus Explorer, a discovery app created for Android phones and Google Glass that allows users to obtain information about buildings and points of interest as they walk around campus. Several stations were set up to teach users how to find articles and resources through the library website and how to access the libraries’ collection of nearly 1 million ebooks. The special collections team showed users how to access images, text and audiovisual materials for projects and research, and the Warrior Writing, Research and Technology Zone introduced students to all of the center’s services, from video editing and graphics creation to help writing a paper or creating an ePortfolio.

LIBRARIES DEBUT 24/7 CHAT SERVICE

The libraries launched a new 24/7 chat service in the fall semester, allowing librarians to answer questions and help with research questions, projects and assignments at any time — day or night.

From Sept. 14 through Oct. 11, librarians participated in 269 chats, a 60 percent increase from last year. More than half of the chats occurred after hours or on the weekend, periods that were not previously offered for chat reference services. Twenty-five percent of the chats took place during the weekends.
In 2015, the Reuther Library was awarded a $10,000 Latino Americans: 500 Years of History grant from the American Library Association and the National Endowment for the Humanities to support public programming aimed at celebrating and preserving the history of Latino/a Americans in the Detroit metropolitan area.

The grant was part of a nationwide program to support local public programming. The Reuther Library hosted events highlighting archival materials that illustrated the Latino/a American experience, including a travelling exhibition and panel discussion on Latino autoworkers, a workshop centered on preserving records of community and cultural organizations, and screenings of episodes from the PBS series Latino Americans: 500 Years of History. Events began during National Hispanic American Month in September and October and continued into spring 2016 around the Cesar Chavez National Day of Service.

The project was a collaboration between the Reuther Library and the Center for Latino/a and Latin American Studies at Wayne State University. Additional partners included the Detroit Hispanic Development Corporation; the Consortium of Hispanic Agencies; El Museo del Norte/Boulevard House; Matrix Theatre Company; the Community of Latino Artists, Visionaries and Educators (CLAVE); the Julian Samara Research Institute at Michigan State University; and the Michigan State University Museum.

Flora Hommel was one of the pioneers who brought the Lamaze psychoprophylactic method of painless childbirth to the United States, establishing an important teaching organization — The Childbirth Without Pain Education Association (CPWEA) — in Detroit. An alumna of Wayne State’s College of Nursing, she championed the rights of women to control childbirth, creating a grass-roots movement contemporaneous with the women’s movement of the 1960s and 70s.

Most of Hommel’s collection at the Reuther Library is comprised of CWPEA documents and correspondence from its establishment through the 1990s. The collection includes records of events, classes and projects, including the birthing center and the making of an American version of the well-respected French childbirth film Naissance. The collection also holds many birth reports and extensive narrations of the birth experiences of CWPEA students. For more information on the collection, visit reuther.wayne.edu.
WAYNE STATE PARTNERS WITH MICHIGAN UNIVERSITIES TO ESTABLISH DPLA SERVICE HUB

The Digital Public Library of America (DPLA) announced the addition of Michigan as a service hub to its growing roster of partners. In Michigan, the service hub responsibilities will be shared by Wayne State University, Michigan State University, the University of Michigan, Western Michigan University, the Midwest Collaborative for Library Services and the Library of Michigan.

The DPLA brings together the riches of America’s libraries, archives and museums and makes them freely available to the world. Fundamentally, the DPLA serves as a portal that connects students, teachers, scholars and the public to incredible digital resources from across the nation. Since launching in April 2013, DPLA has aggregated more than 11 million items from hundreds of institutions across the United States. These items come from a national network of content hubs — large digital collections from institutions such as the Smithsonian, Harvard University and the National Archive — and service hubs — state and regional collaboratives that bring together digital collections from multiple partners.

Michigan was one of four states recently selected to join the DPLA, accompanied by Illinois, Pennsylvania and Wisconsin. The Michigan service hub is now preparing to export materials to the DPLA and should begin exporting later in 2016.

LIBRARIES TAKE ORIENTATION STUDENTS ON INTERACTIVE TOUR

To welcome new students to campus, the libraries participated in Orientation Part Two (O2), a two-day event that allows students to meet new people, discover student organizations and learn how to academically succeed at Wayne State. Librarians and staff created a fun and interactive introduction to the libraries at the Undergraduate Library during O2’s 2015 Success Sessions, which are designed to help students build connections around Wayne State. Library System graduate student assistants developed a self-guided video tour to introduce new students to the library called “What's in it for Me? An Insider’s Look at the Libraries.” Students progressed through 10 stops in the library, where they had to find and scan a QR code on their smartphone or tablet to learn more about a library service or resource. By the last stop of the tour, more than 150 students learned how to print, add money to their OneCards, reserve study rooms, find books and more. Students also received prizes for completing a brief quiz at the end of the tour.

LIBRARIES HOST INAUGURAL GREAT LAKES SCIENCE BOOT CAMP

Last June, the inaugural Great Lakes Science Boot Camp was held on Wayne State University’s Midtown Detroit campus. The immersive, two-and-a-half-day event offered librarians opportunities to learn more about key areas of scientific and medical research. Three faculty-led sessions on genomics, Great Lakes aquatic ecosystems and medical chemistry provided overviews of emerging trends and research methodologies as well as in-depth descriptions of particular research projects. The boot camp also included “lightning talks” from attending librarians, a “Librarian’s Night Out” for fun and networking, tours of research spaces, a keynote speaker, and an all-conference reception and banquet.
LIBRARIES PARTNER WITH MEDICAL FACULTY TO PUBLISH STUDENT-LED JOURNAL

In 2015 the libraries partnered with the Wayne State School of Medicine's James Meza, M.D., to produce Clinical Research in Practice, an open access, student-led journal. The journal was conceived as both a fully peer-reviewed outlet for student scholarship and a curricular instrument for teaching future doctors how to critically evaluate research in support of decisions made in practice. The critical research evaluations submitted to the journal result from assignments in the School of Medicine curriculum; student editors then manage the editorial process — from peer review through copy editing — for articles that meet the journal’s publication standards.

Past authors serve as peer reviewers for future articles, and senior student editors recruit and train their replacements — under the guidance of Meza — ensuring that the journal remains sustainable. The libraries hold training sessions for each new cohort of authors.

Clinical Research in Practice is the libraries’ first foray into student-produced scholarship, and represents a unique model supporting both academic excellence and post-graduate success for students in the School of Medicine.

In 2015, there were 1,940 downloads of all Clinical Research in Practice articles from 81 countries around the world.

ACCESSIBILITY TECHNOLOGY LAB OPENS IN UGL

After collaborating with Student Disability Services to identify the needs of students with disabilities, the libraries debuted the new Accessibility Technology Lab in the Undergraduate Library in November. Located in the Extended Study Center, this dedicated space allows students to freely work with speech-to-text software in a private setting. The lab has one workstation with specialized hardware and software, an accessible door opener, and a call button that allows users to contact staff for assistance without leaving the lab. The lab is open during regular library hours and is available on a first-come, first-served basis.

2015 UNDERGRADUATE LITERACY RESEARCH AWARD

The Information Literacy Award for Undergraduate Research was presented last spring at Wayne State’s 2015 Undergraduate Research Conference. The award recognizes students who demonstrate excellence in scholarly inquiry and remarkable use of the services, resources and collections of the Wayne State University libraries. Student submissions included documentation of their information research process, strategies and resources used, and a properly formatted reference list in a recognized citation style.

The 2015 winner was Shawn Thomason, in support of his poster session “Sources of Conflict between Marital and Non-Marital Couples.” Thomason used appropriate library databases for his searches and provided evidence that he understood how to evaluate and analyze his search results through an examination of citation history. He used cited references to expand his search, consulted with a librarian at the beginning of his project and used interlibrary loan to access additional research materials. For his proficiency in research, Thomason was awarded $250 from the Wayne State University Libraries. The 2015 judges were Katherine Akers, biomedical research data specialist; Judith Arnold, research and instruction librarian; and Veronica Bielat, education librarian.

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UGL RENOVATIONS AND IMPROVEMENTS

As part of its overall enhancement plan, improvements continued throughout the Undergraduate Library in 2015.

Based on feedback from the Student Senate, the first-floor lounge area was completely reconfigured to include booths, a bar-style counter against the back wall and fresh paint. New furniture was added on the second floor near the Wayne State University Presidents Portrait Gallery. In the summer, the third floor received a carpet upgrade and other improvements. During winter break, new carpet was installed on the first floor and in the Community Room, and the information desk that previously stood to the left of the main entrance was replaced with quick-search kiosks. In the Extended Study Center, the older iMacs were replaced by 32 new Dell computers, and 24 electrical and USB outlets were added throughout the first floor. More improvements — including painting and furniture — will continue through 2016.
OMG THANKS SO MUCH.
IT’S 2:11 AND THIS IS SO HELPFUL

1,766
Total chat/texting questions answered in 2015

10:48
Average chat length

28 SECONDS
Average wait time to get help

45%
of total questions being answered on weekends
or “after-hours” (9p.m.-11a.m.)

24/7 CHAT FEEDBACK*

WEEKEND:
1:42pm: “I appreciate your help. This chat function is really cool.”
3:54pm: “I’ve never used this function before, but it’s very convenient! I’m glad you offer this service!”
4:00pm: “I really appreciate this 24/7 chat service. Most of the time I have available for class is on the weekends.”

NIGHTS:
12:40am: “Your help saves me time.”
2:11am: “omg thanks so much. it’s 2:11 and this is so helpful.”
3:00am: “Thank you you are doing wonderful job, I will come back to you when I search on articles.”
10:45pm: “I feel like I use this service a lot. I think it’s awesome that you can just chat with a librarian online. Especially when you just have short questions and don’t have time to make an appointment just for one question... This service is really, really awesome and useful.”
10:48pm: “Thank you! I do not feel quite so lost now. :)

HOLIDAYS:
7:24am: “Wow you are super resourceful. You daaa bombbb. Happy Valentine’s Day. Sorry you’re up so early.”
11:40pm: “I appreciate your time and the fact that you’ve given up your Halloween holiday to work on this.”

INSTRUCTION STATS

TOTAL NUMBER OF SESSIONS
286

TOTAL NUMBER OF STUDENTS
6,113

LIBRARY INSTRUCTION BY COLLEGE/DEPARTMENT/PROGRAM

<table>
<thead>
<tr>
<th>Program</th>
<th>Students</th>
</tr>
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<tbody>
<tr>
<td>Academic Affairs</td>
<td>4%</td>
</tr>
<tr>
<td>Business</td>
<td>4%</td>
</tr>
<tr>
<td>CLAS - Humanities</td>
<td>25%</td>
</tr>
<tr>
<td>CLAS - Science</td>
<td>5%</td>
</tr>
<tr>
<td>CLAS - Social Science</td>
<td>16%</td>
</tr>
<tr>
<td>Education</td>
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<tr>
<td>Engineering</td>
<td>7%</td>
</tr>
<tr>
<td>Honors</td>
<td>7%</td>
</tr>
<tr>
<td>K-12 School Group</td>
<td>4%</td>
</tr>
<tr>
<td>Library and Information Science</td>
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</tr>
<tr>
<td>Nursing</td>
<td>1%</td>
</tr>
<tr>
<td>Other community</td>
<td>2%</td>
</tr>
<tr>
<td>Other Wayne State group</td>
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</tr>
<tr>
<td>Social Work</td>
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</table>

REFERENCES

REFERENCE STATS

INSTRUCTION STATS

46
Med total sessions

1,107
Med total students

28
Law total sessions

419
Law total students

*Actual online feedback received from WSU students.
**TOP 3 MOST DOWNLOADED ITEMS IN 2015:**

**1,351 DOWNLOADS:**
Nesheva, Desislava Valentinova; Karachanak-Yankova, Sena; Lari, Martina; Yordanov, Yordan; Galabov, Angel; Caramelli, David; and Toncheva, Draga (2015) “Mitochondrial DNA Suggests a Western Eurasian Origin for Ancient (Proto-) Bulgarians,” Human Biology: Vol. 87: Iss. 1, Article 1. Available at digitalcommons.wayne.edu/humbiol/vol87/iss1/1

**637 DOWNLOADS:**

**515 DOWNLOADS:**
DONOR SPOTLIGHT: CAROL JONSON

Embracing her lifelong love of books, libraries and learning, alumna Carol Jonson, CLAS ’71, M.CLAS ’72, has honored the libraries with a very generous estate gift to support and promote the Wayne State Libraries’ special collections. Jonson’s first and foremost request is that a state-of-the-art Special Collections Room be constructed in the David Adamany Undergraduate Library so that researchers can have better access to interact with the special collections materials. “It was so exciting to be able to go in and touch the ancient books in the libraries’ collection,” Jonson said. “I always thought that there needed to be a better place to house them so people could enjoy and interact with them.”

A Royal Oak native who now resides in Naples, Florida, Jonson attended Wayne State on scholarships and knew she wanted to give back in a way that would benefit all students, faculty and those on a quest for knowledge. “Libraries are very special places to me,” said Jonson. “Everything about them touches me — the smell of the books alone fills me with something that I can’t quite describe. I can walk up and down the stacks for hours just taking it all in!”

With her heart set on becoming a professor, Jonson had planned to continue her education beyond her master’s at Wayne State, but shifted her plans when she got married and began working as a writer for The Daily Tribune in Royal Oak, Michigan. She went on to have a successful career in marketing and communications for health care, education and social services, retiring from her own marketing and communications business in 2010. Her love of teaching came back and Jonson now serves as a charter faculty member in lifelong learning programs for seniors, teaching classes in art history, literature, travel and other interests. “It’s such a joy because these are people who really love to learn,” she said.

Jonson hopes that her gift will help others view the libraries as she does. “The library is one of the most important places on campus,” she said. “I hope my gift will ensure that the libraries have everything they need for future generations to see and work with the materials that mean so much to me.”

If you share Jonson’s passion for improving the libraries’ research tools, consider making a gift to support the construction, staffing and maintenance of a Special Collections Room at the David Adamany Undergraduate Library. To make that gift, contact Marguerite Carlton, senior major gift officer, at 313-577-2822 or margueritec@wayne.edu
The Wayne State University Library System is very appreciative of the support of those who gave in 2015. We gratefully acknowledge those who support us in our goal of providing excellent resources, services, information and access to all who seek it. We could not accomplish our goals without your generosity.

For more information on giving, please contact Marguerite Carlton, senior major gift officer, at 313-577-2822 or margueritec@wayne.edu

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Ms. Kathryn S. Freeland
Mrs. Nancy Ann Fricano
Ms. Lynne H. Fugate
Amy Fyn
Paul Gallagher
Ms. Adriana M. Garbooshian