Common Reasons for Cancellations

Available on Reserve/Reference

- The Libraries will not duplicate the cost of obtaining article resources on more than one occasion – you are asked to visit the library to view the materials

Exhausted all possible sources

- We have attempted to borrow the material from a number of partner libraries and/or procure the resource from a pay-per-view vender, but were unable to successfully fill the request. You are asked to work with a library liaison to determine possible substitute resources to fill your research need.

Too new for an interlibrary loan

- We have attempted to borrow the material from a number of partner libraries and/or procure the resource from a pay-per-view vender, but the publication is not yet available. Typically this is because the publisher has not yet distributed the work.

We could not fill your request by your deadline

- We have attempted to borrow the material from a number of partner libraries, but we were unable to successfully fill the transaction by the deadline you provided when originally placing the request. You may resubmit the request with a new deadline if still required.

Unable to verify your request as cited

- We have reviewed your request and determined that it lacks necessary information to have another library successfully fill the request. We will not pursue your request unless further information is provided. You are asked to review the email notification you received with your library liaison to complete the necessary information and resubmit.

This is a duplicate request

- The Libraries will not duplicate the cost of obtaining article resources on more than one occasion. If you have another request active, please await receipt of that resource. If you had a request filled but it disappeared without you saving it, please work with a library liaison for assistance purchasing the document directly from the publisher.

WSU has this dissertation online!
• The Libraries will not duplicate the cost of obtaining resources that are already available to you. You are asked to complete the search for full-text resources prior to submitting requests for interlibrary loan. Typically, ILL will provide a link to you. If the request is cancelled, you have repeatedly requested materials already available to you without following the prescribed search process.

**WSU has this article online!**

• The Libraries will not duplicate the cost of obtaining resources that are already available to you. You are asked to complete the search for full-text resources prior to submitting requests for interlibrary loan. Typically, ILL will provide a link to you. If the request is cancelled, you have repeatedly requested materials already available to you without following the prescribed search process.

**Non-English publication**

• In most cases, library patrons place requests for foreign language materials without realizing the materials are printed in a language they cannot fully interpret. In order to bring this to patrons attention, a cancellation is issued containing the language of origin.
• If the resource is still required in the original language, you are asked to login to your account and locate the transaction to resubmit the request with a note: I require the non-English publication.